

SERVERY MOBILE APP

APP REGISTRATION

1. Download App from Store

Create your account or login with your existing account.

2. Create Your Account

User enters First, Last name and email address to create an account. Phone Number can be used to receive a text message when your cafe order is ready. Enter registration code: 651614

3. Create Password

Guest creates their unique password for the App. Password strength is to industry standards.

4. Guest Can Set Default Cafe

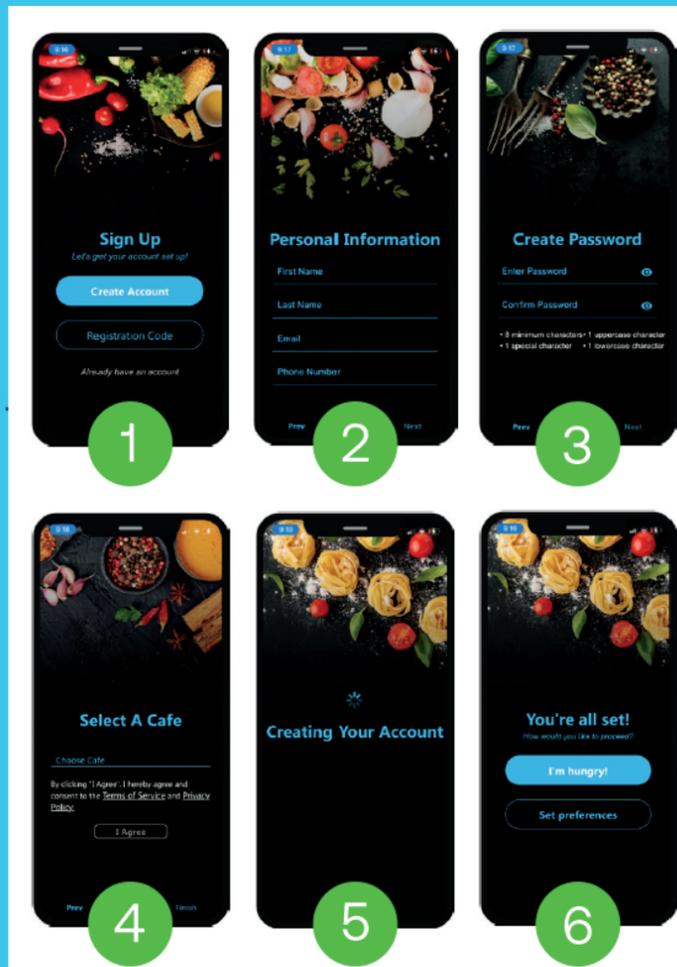
User can set a cafe to their profile or utilize location services to show the nearest cafe.

5. Account is Created

Guest Account is created.

6. Order or Set Your Preferences

Guests are now ready to start ordering from the cafe. The guest will now have the ability to order from the cafe and save their favorite orders for future purchases.



ORDERING EXPERIENCE

7. Time Slot Selection

Improved UX on selecting the pickup location, day of order, and time slot desired. This incorporates all fulfillment rules in terms of order volume and capacity if configured.

8. Scan and Pay Anywhere

Guests can now combine build your own and include scannable items all in a single order flow. This allows a flexible shopping cart where edits can be made in the BYO or scanning actions.

9. Shopping Cart Editing

Guests can now dynamically edit their shopping cart by simply touching the bag and changing quantities or remove items.

10. Order Review

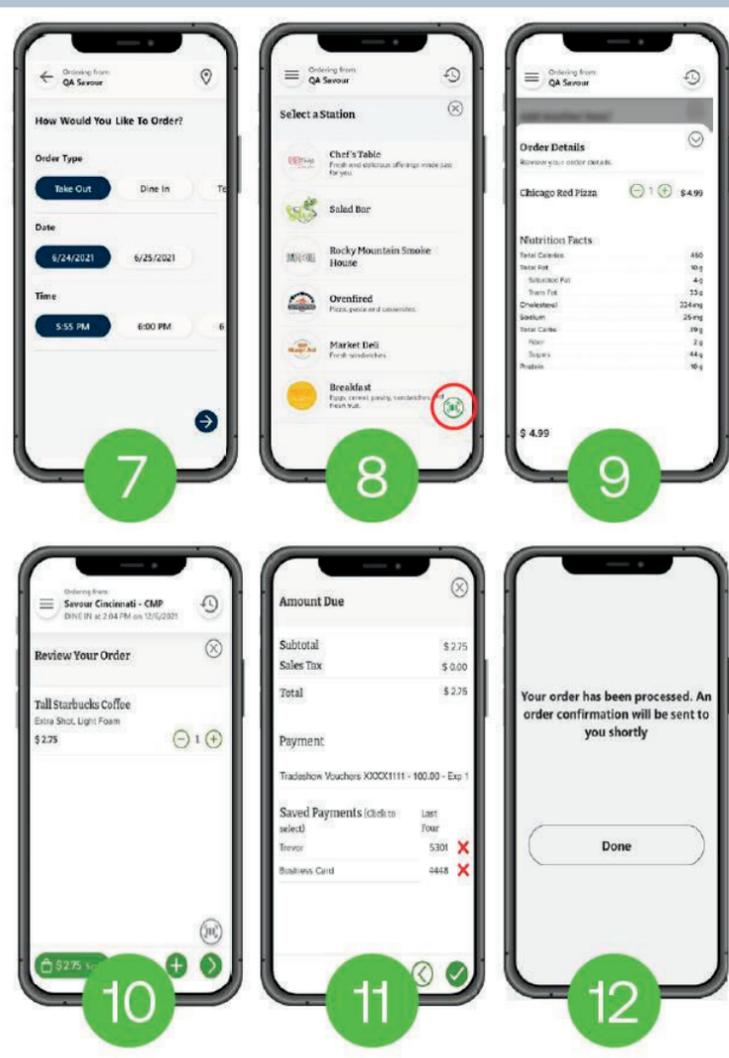
Guests can review their order, edit or add more to the order from order review

11. Payment

Guests can pay via credit card or any NEXTEP cashless tender: Stored Value, Inclining Balance, Meal Voucher or Rewards program.

12. Order Confirmation

Guests will receive an emailed receipt showing all their order



HOW TO ADD REGISTRATION CODE TO SERVERY APP

1. Login to the Mobile App. Select the Menu Icon in the top left corner

2. Select Account

3. Select Registration Codes

4. Select Add New Code

5. Add the 6-digit registration code: 651614 and select ADD

